



Our company is committed to providing the best possible customer care and attention before, during and after you purchase a product or service.

We promise to:

- Handle all your inquiries in a friendly, professional and timely manner.
- Offer customized solutions that meet the needs of your facility.
- Provide written quotes upon request.
- Schedule service at a mutually agreed upon time.
- Guarantee that our sales and installation team members always present themselves in a professional manner.
- Perform installations responsibly and professionally, ensuring the integrity of your facility.
- Perform our duties in a healthy and safe manner; always meeting or exceeding your facility health and safety protocols.
- Properly commission, teach and demonstrate the proper use and maintenance of your equipment, following installation.
- Ensure that you are provided with the equipment manufacturer's warranty information.
- Follow up with you to confirm your satisfaction of our products and services.
- Value your ongoing feedback and welcome your thoughts on improving our products and services.
- Inspire you to "Do Fantastic Things with Water", through products, services and our proactive approach to Swimming Pool Operation.

*We do fantastic
things with water!*